

Outline of Komatsu

December 2019 Takeshi Horikoshi Executive Officer and CFO Komatsu Ltd.



2. Corporate profile

3. Business results for the first six-month period of FY2019 and full-year projections

4. Dividend, stock price and IR efforts

Cautionary Statement

The announcement set forth herein contains forward-looking statements which reflect management's current views with respect to certain future events, including expected financial position, operating results, and business strategies. These statements can be identified by the use of terms such as "will," "believes," "should," "projects" and similar terms and expressions that identify future events or expectations. Actual results may differ materially from those projected, and the events and results of such forward-looking assumptions cannot be assured.

Factors that may cause actual results to differ materially from those predicted by such forward-looking statements include, but are not limited to, unanticipated changes in demand for the Company's principal products, owing to changes in the economic conditions in the Company's principal markets; changes in exchange rates or the impact of increased competition; unanticipated cost or delays encountered in achieving the Company's objectives with respect to globalized product sourcing and new Information Technology tools; uncertainties as to the results of the Company's research and development efforts and its ability to access and protect certain intellectual property rights; and, the impact of regulatory changes and accounting principles and practices.





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1. Meetings with individual shareholders

FY2019 Meeting with individual shareholders **KOMAT'SU** Communication with Individual Shareholders

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Communication with individual shareholders in different regions every year

1. Meetings with individual shareholders

- President explains Komatsu's current performance.
- · Held continuously in different regions since FY1997.
- 47 meetings to date, participated in by over 15,000 shareholders (cumulative basis).



In Hiroshima City in December 2018

2. Plant tours for individual shareholders •Held regularly since FY2007.



Awazu Plant in October 2019

	Locations of the individual shareholders meeting						
1997	Komatsu, Hirakata	2005	Kanazawa, Osaka	2013	Nagano, Morioka		
1998	Oyama, Gifu	2006	Oyama, Sendai	2014	Ehime, Yamaguchi		
1999	Oiso, Okayama	2007	Nagoya, Hiroshima	2015	Nara, Fukuoka		
2000	Sapporo, Sendai, Fukuoka,	2008	Sapporo, Fukuoka	2016	Toyama, Sapporo		
2001	Niigata, Tokyo, Osaka	2009	Ibaraki,Takamatsu	2017	Wakayama, Osaka		
2002	Kanazawa, Nagoya	2010	Fukui, Matsue	2018	Aichi, Hiroshima		
2003	Oyama, Hiroshima	2011	Shizuoka, Koriyama	2019	Ishikawa, Nagano		
2004	Sapporo, Tokyo, Fukuoka	2012	Kumamoto, Sendai				

FY	Plant tours for individual shareholders	Times
2007	Awazu	1
2008	Osaka, Awazu	2
2009	Ibaraki, Osaka	6
2010	Ibaraki, Osaka, Oyama, Tochigi	6
2011	Osaka, Awazu, Ibaraki, Techno Center*	6
2012	Awazu, Osaka, Ibaraki, Techno Center	7
2013	Awazu, Osaka, Ibaraki, Techno Center	8
2014	Awazu, Osaka, Ibaraki, Tochigi, Techno Center	8
2015	Awazu, Techno Center, Oyama & Tochigi, Osaka	9
2016	Awazu, Ibaraki, Osaka, Techno Center, Oyama & Tochigi	15
2017	Awazu, Ibaraki, Osaka, Techno Center, Oyama & Tochigi	14
2018	Awazu, Ibaraki, Osaka, Oyama & Tochigi	10
2019	Awazu, Ibaraki, Osaka, Techno Center, Oyama & Tochigi	14

*Techno Center: Facility to exhibit and demonstrate our construction equipment



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2. Corporate profile

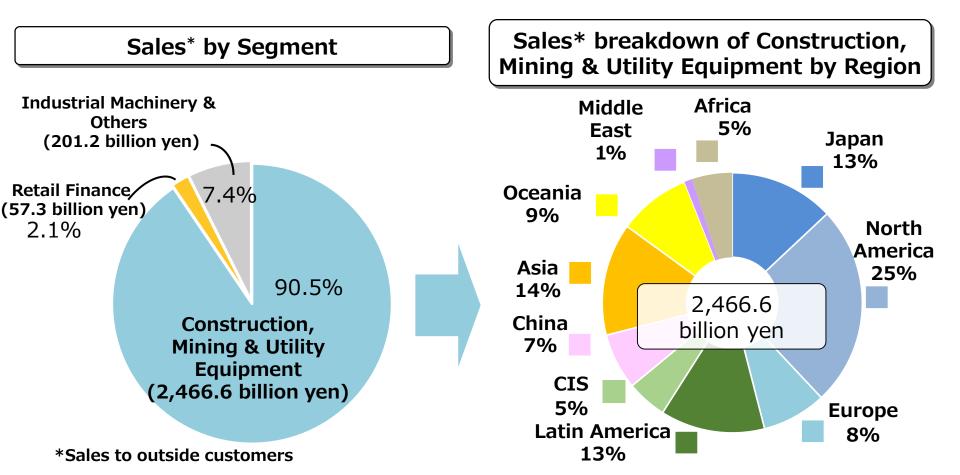
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Business Highlights for FY2018

- Established : May 13, 1921
- Net sales

KOMATSU

- : 2,725.2billion yen
- Operating income : 397.8 billion yen
- Total assets
- · 2 629 2 hillion voi
 - : 3,638.2 billion yen
- Consolidated subsidiaries:
 215 (14 in Japan and 201 in overseas)
- Consolidated number of employees: 61,908 (non-Japanese: approx. 68%)



KOMATSU Main Products <Construction, Mining and Utility Equipment>

Construction, Mining and Utility Equipment: Komatsu is ranked second in the international construction and mining equipment industry. Our products promote infrastructure development and urbanization. They also support mining of minerals.









Bulldozer

Hydraulic excavator Hydraulic excavator (Crawler-type) (Wheel-type)

Wheel loader



Dump truck



Articulated dump truck



Motor grader



Forklift truck (Electric)

FY2019 Meeting with individual shareholders Main Products < Komatsu Mining Corp's Equipment > 8

Mining Equipment:

By acquiring Komatsu Mining Corp. (Former Joy Global), we expand our product line-up.

<Surface mining>



Electric rope shovel

The second second

Dragline





Continuous miner Sheerer Continuous miner

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KOMATSU Main Products <Forestry Equipment>

Forestry Equipment:

By Oryx Simulations

acquiréd in April 2018

Our products support sustainable use of wood resources. Komatsu has recently expanded this business through M&As.



By TimberPro acquired in April 2019

Planter based on bulldozer

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KOMAT'SU Main Products <Industrial Machinery and Others>

Industrial Machinery and Others: One of the world's top manufacturers of large presses and machine tools for the automobile manufacturing industry



Large AC servo press system [Komatsu Industries Corp.]



Crankshaft miller [Komatsu NTC Ltd.]



Press brake [Komatsu Industries Corp.] [Komatsu NTC Ltd.]



Wire saw



Machining center [Komatsu NTC Ltd.]



Excimer Lasers for semiconductor lithography equipment **[GIGAPHOTON INC.]**



Temperaturecontrol equipment for semiconductor manufacturing [KELK Ltd.]

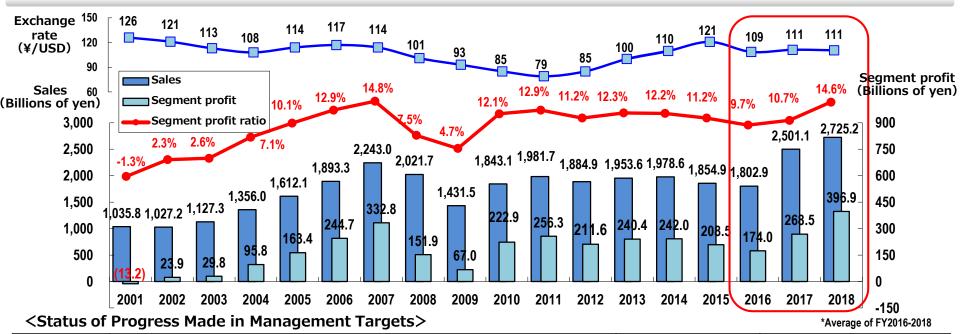


3. Business results for the first six-month period of FY2019 and full-year projections

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KOMATSU Review of Previous Mid-range Management Plan: Annual Business Results and Progress Made in Management Targets

 \cdot We achieved all targets of the mid-range management plan, except for ROA in the retail finance business.



		Targoto	Fiscal years	FY2018	FY2016-2018
		Targets	Index	Resutls	Resutls*
Growth	Growth rate above	the industry's average	Sales growth rate	9.0%	15.0%
Profitability	• An industry's top-le	evel operating income ratio	Segment profit ratio	14.6%	11.7%
Efficiency	• ROE of 10% or high	ner	ROE	14.7%	11.4%
Shareholder return	with shareholder reWe have set the go	ity investment for growth, we will ensure a fair balance eturn (incl. stock buyback). al of a consolidated payout ratio of 40% or higher, and y of not decreasing dividends as long as a consolidated ot surpass 60%.	Consolidated payout ratio	40.5%	43.0%
Financial position	Aim at industry's to	pp-level financial position.	Net debt-to-equity ratio	0.43	0.34
		• ROA: 2.0% or above	ROA	2.2%	1.6%
Re	tail Finance	5.0% or under for net debt-to-equity ratio	Net debt-to-equity ratio	3.64	3.60

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KOMATSU Highlights of the First Six-Month Period ended September 30, 2019

- Consolidated net sales declined by 7.9% from the corresponding period a year ago, to JPY1,213.4 billion.
- Operating income dropped by 29.1% to JPY141.9 billion. Operating income ratio was 11.7%, down 3.5 points.
- Net income attributable to Komatsu Ltd. dropped by 28.2% to JPY90.0 billion.

	AprSep.,2018 (A)	AprSep.,2019 (B)	Changes (B-A)	
Billions of yen	¥109.7/USD ¥129.9/EUR ¥16.8/RMB	¥109.0/USD ¥121.6/EUR ¥15.8/RMB	increase (decrease)	Change %
Net sales	1,318.0	1,213.4	(104.5)	(7.9)%
Segment profit	199.1	140.6	(58.4)	(29.3)%
Other operating income	1.1	1.2	+0.1	-
Operating income	200.3	141.9	(58.3)	(29.1)%
Profit ratio	15.2%	11.7%	(3.5)pts.	-
Other income (expenses)	(7.7)	(13.7)	(5.9)	-
Income before income taxes	192.5	128.2	(64.2)	(33.4)%
Net income attributable to Komatsu Ltd	125.3	90.0	(35.3)	(28.2)%
Cash dividends per share	51yen	55yen	+4	

KOMATSU Segment Sales and Profits for the First Six-Month Period (Apr.- Sep., 2019) of FY2019 |14|

- · Construction, Mining & Utility Equipment: Sales declined by 7.4% from the corresponding period a year ago, to JPY1.111.6 billion. Segment profit dropped by 29.4% to JPY129.8 billion. Segment profit ratio was 11.7%, down 3.6 points.
- Retail Finance: Revenues advanced by 18.2% to JPY34.7 billion. Segment profit dropped by 28.9% to JPY6.8 billion.
- Industrial Machinery & Others: Sales dropped by 24.0% to JPY73.7 billion. Segment profit fell by 46.2 % to JPY4.0 billion.

		% : Profit	ratio []: Sales after elimina	ation of inter-segment transactions		
	Aug. Com. 2010	Ann. Com. 2010	Changes (B-A)			
Billions of yen	AprSep.,2018 (A)	AprSep.,2018 AprSep.,2019 (A) (B)		Change %		
Net sales	1,318.0	1,213.4	(104.5)	(7.9)%		
Construction, mining & utility equipment Retail finance Industrial machinery & others	1,200.5 [1,195.1] 29.4 [26. 6] 97.0 [96.2]	1,111.6 [1,109.3] 34.7 [31.1] 73.7 [73.0]	(88.9) [(85.8)] +5.3 [+4.5] (23.3) [(23.2)]	(7.4)% [(7.2)%] +18.2% [+17.0%] (24.0)% [(24.1)%]		
Elimination	(9.0)	(6.7)	+2.3	-		
Segment profit	15.1% 199.1	11.6% 140.6	(3.5)% (58.4)	(29.3)%		
Construction, mining & utility equipment Retail finance Industrial machinery & others	15.3% 183.9 32.6% 9.5 7.7% 7.5	11.7% 129.8 19.6% 6.8 5.5% 4.0	(3.6)% (13.0)% (2.2)% (3.4) (3.4)	(29.4)% (28.9)% (46.2)%		
Corporate & elimination	(1.9)	0.0	+1.9	-		

Review of three business segments

Construction, Mining & Utility Equipment:

Sales decreased, adversely affected by reduced sales volume and differences in foreign exchange rates. Segment profit dropped, affected mainly by reduced sales volume and a change in the geographic composition of sales.

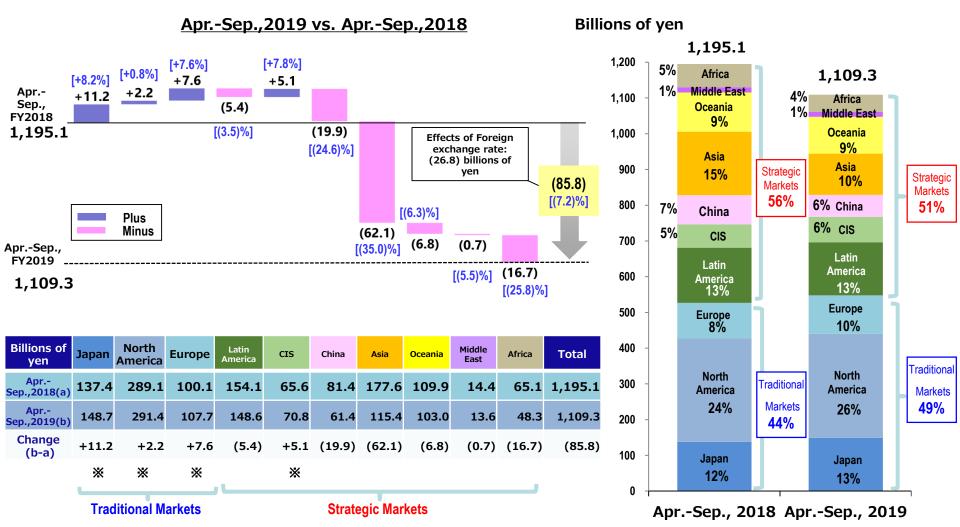
Retail Finance:

Revenues advanced, supported by an increase in the average asset balance. Segment profit fell, mainly reflecting no more reversal of allowances for doubtful accounts in China, which were recorded for the corresponding period a year ago.

Industrial Machinery & Others

Both sales and segment profit declined, due to reduced sales of presses and machine tools to the automobile manufacturing industry, as well as declined sales of Excimer laser-related products on the semiconductor market.

- Sales to outside customers decreased by 7.2% from the corresponding period a year ago, to JPY1,109.3 billion.
- While sales increased mainly in Japan, CIS and Europe, they dropped sharply in Asia, China and Africa. As a result, sales declined.
- The ratio of sales in Traditional Markets increased to 49% of total sales.



% Region where sales increased, when foreign exchange effects were excluded.

Consolidated Balance Sheets

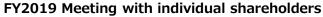
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 While inventories and other assets increased, total assets decreased by JPY0.6 billion from the previous fiscal year-end, to JPY3,637.5 billion, adversely affected by differences in foreign exchange rates.
 Komatsu Ltd. shareholders' equity ratio was 49.2%, down 0.7 points.

	Billions of yen Net D/E ratio 	Mar. 31, 2019 ¥111.1/USD ¥124.7/EUR ¥16.6/RMB	Sep. 30, 2019 ¥107.9/USD ¥118.0/EUR ¥15.1/RMB	Increase (Decrease)
•••	Cash & deposits (incl. time deposits) [a]	150.8	164.7	+13.9
	Accounts receivable (incl. long-term trade receivables)	1,258.5	1,160.6	(97.8)
	Inventories	837.5	894.2	+56.6
	Tangible fixed assets	776.4	756.8	(19.5)
	Other assets	614.8	*1 661.0	+46.2
	Total assets	3,638.2	3,637.5	(0.6)
	Accounts payable	266.9	247.9	(18.9)
•••	Interest-bearing debt [b]	930.7	951.3	+20.6
	Other liabilities	537.7	*1 567.7	+30.1
	Total liabilities	1,735.3	1,767.1	+31.8
	[Shareholders' equity ratio]	(49.9%)	(49.2%)	((0.7)pts.)
	Komatsu Ltd. shareholders' equity	1,815.5	1,787.9	(27.6)
	Non-controlling interests	87.2	82.4	(4.8)
	Liabilities & Equity	3,638.2	3,637.5	(0.6)
•	Interest-bearing debt, net [b-a]	0.43 779.8	0.44 786.6	+6.7
	Net D/E ratio (excl. the retail finance business)	0.09	0.09]

*1 Note: In compliance with the new accounting standard which Komatsu has adopted, right-of-use assets under operating lease and operating lease liabilities increased by about JPY48.0 billion from the previous fiscal year-end.





Outline of Projection for FY2019

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- In the first six-month period, sales underperformed the projections, especially in Asia and China. In the second six-month period, we project that demand will likely be softer than the projection, as the external environment will remain uncertain, including the ongoing China-United States trade war. In addition, as we have reassessed projected foreign exchange rates in the second six-month period, we have revised both sales and profits for FY2019 downward as follow.
- Consolidated net sales: JPY2,472.0 billion, a decline of 9.3% from FY2018. (Downward revision of JPY145.0 billion from the projection of April 2019)
- Operating income: JPY279.0 billion, a drop of 29.9% from FY2018. (Downward revision of JPY58.0 billion from the projection of April 2019)
- We will keep our plan (of April 2019) for annual dividend per share of JPY110 for FY2019.

Note: We have changed the average exchange rates in the second six-month period to USD1=JPY100, EUR1=JPY111 and RMB1=JPY14.0.

	FY2018	FY2019	FY2019	Changes	(B-A)
Billions of yen	Results (A) ¥110.6/USD ¥128.5/EUR ¥16.5/RMB	Projection (B) (Current) ¥104.5/USD ¥116.3/EUR ¥14.9/RMB	Projection (C) (Initial) ¥105.0/USD ¥119.0/EUR ¥15.6/RMB	Increase (Decrease)	% Change
Net sales	2,725.2	2,472.0	2,617.0	(253.2)	(9.3)%
Segment profit	399.3	278.0	342.0	(121.3)	(30.4)%
Other operating income (expenses)	(1.5)	1.0	(5.1)	+2.5	-
Operating income	397.8	279.0	337.0	(118.8)	(29.9)%
Profit ratio	14.6%	11.3%	12.9%	(3.3)pts.	-
Other income (expenses)	(20.3)	(22.0)	20.0	(1.6)	-
Income before income taxes	377.4	257.0	317.0	(120.4)	(31.9)%
Net income attributable to Komatsu Ltd	256.4	180.0	215.0	(76.4)	(29.8)%
ROE	14.7%	10.2%	11.8%	(4.5)pts.	
Cash dividends per share	110yen	110yen	110yen	+/-0.0yen	
Consolidated payout ratio	40.5%	57.7%	48.3%		



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KOMATSU Projection for Segment Sales and Profit for FY2019

 Construction, Mining & Utility Equipment: In the first six-month period, sales underperformed the projections, especially in Asia and China. In the second sixmonth period, we project that demand will likely be softer than the projection. In addition, as we have reassessed projected foreign exchange rates in the second six-month period, we have revised both sales and profits for FY2019 downward. Sales will decline by JPY129.0 billion from the projection of April 2019, to JPY2,233.0 billion. Similarly, segment profit will drop by JPY58.0 billion to JPY253.0 billion.

· Retail Finance: We are revising the projection (April 2019) of revenues downward by JPY1.0 billion. We will keep segment profit as projected.

• Industrial Machinery & Others: we have revised the projection (April 2019) of sales downward by JPY18.0 billion. Similarly, segment profit will drop by JPY6.0 billion from the projection.

		-				% : Profit	ratio []: Sa	les after elimination of in	ter-segment transactions
				FY20	FY2019 FY2019		2019	Changes (B-A)	
	Billions of yen		ults A)	Projec (B) (Cu			ection Initial)	increase (decrease)	Change %
N	et sales		2,725.2		2,472.0		2,617.0	(253.2)	(9.3)%
	Construction, mining & utility equipment Retail finance Industrial machinery & others		2,478.9 [2,466.6] 63.5 [57.3] 203.2 [201.2]		2,233.0 [2,224.0] 69.0 [61.0] 189.0 [187.0]		2,362.0 [2,350.0] 70.0 [62.0] 207.0 [205.0]	(245.8) [(242.6)] +5.4 [+3.7] (14.2) [(14.2)]	(9.9)% [(9.8)%] +8.5% [+6.5%] (7.0)% [(7.1)%]
Ĩ	Elimination		(20.5)		(19.0)		(22.0)	+1.5	-
Se	egment profit	14.7%	399.3	11.2%	278.0	13.1%	342.0	(121.3)	(30.4)%
	Construction, mining & utility equipment Retail finance Industrial machinery & others	14.7% 27.5% 9.2%	365.3 17.5 18.6	11.3% 18.8% 7.9%	253.0 13.0 15.0	13.2% 18.6% 10.1%	311.0 13.0 21.0	(112.3) (4.5) (3.6)	(30.8)% (25.8)% (19.6)%
	Corporate & elimination		(2.0)		(3.0)		(3.0)	(1.0)	-

Conditions of three business segments: the latest projection compared with FY2018 results

■ Construction, Mining & Utility Equipment:

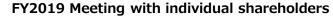
While we can expect some positive effects of price hikes, we project that sales will decline from FY2018, adversely affected by decreasing sales volume and foreign exchange rates. Segment profit will also decline, adversely affected by decreasing sales volume, foreign exchange rates, a worsening geographic composition of sales, and execution of strategic investments for growth.

Retail Finance:

Revenues will increase, supported by an increase in average asset balance. Segment profit will decrease, mainly reflecting no more reversal of allowances for doubtful accounts in China, which were recorded for FY2018.

Industrial Machinery & Others

Both sales and profits will decline against the backdrop of declining sales of presses and machine tools to the automobile manufacturing industry and of Excimer laser-related products on the semiconductor market.





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4. Dividend, stock price and IR efforts

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Dividend Policy

To sustainably increase our corporate value, we at Komatsu are working to secure a sound financial position and strengthen our competitiveness. Concerning cash dividends to our shareholders, we maintain the policy of continuing stable dividends by comprehensively considering consolidated business results, future investment plans, cash flow and other related factors. Specifically, we have set the policy of a consolidated payout ratio of 40% or higher.

Consolidated financial statements and cash dividend

Billions of yen	FY2018 Consolidated	FY2019 Projection Consolidated
		(Current)
Net sales	27,252	24,720
Operating income	3,978	2,790
Net income	2,564	1,800

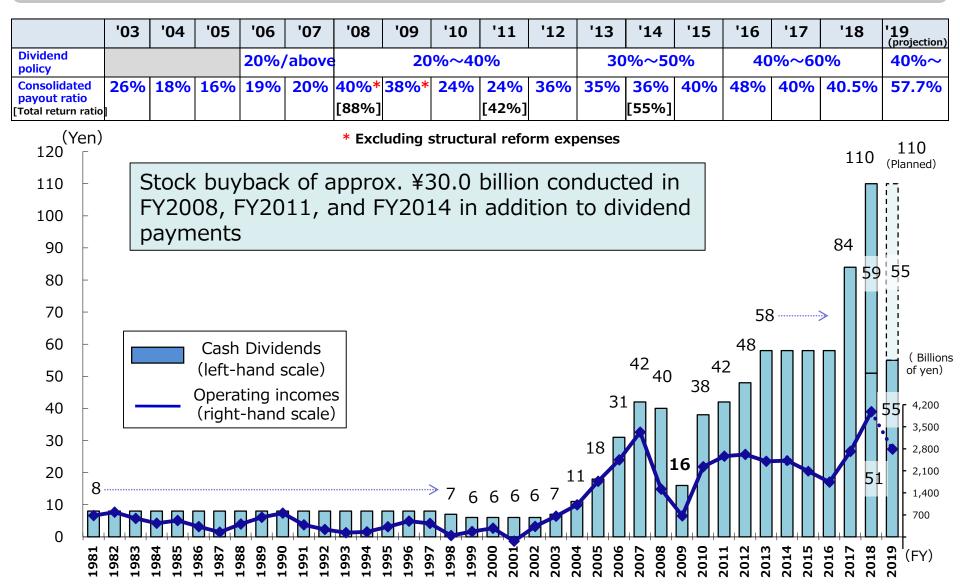
Calab	Interim	51yen	55yen
Cash dividends	Year- end	59yen	55yen
per share	Total	110yen	110yen
Consolidated payout ratio		40.5%	57.7%

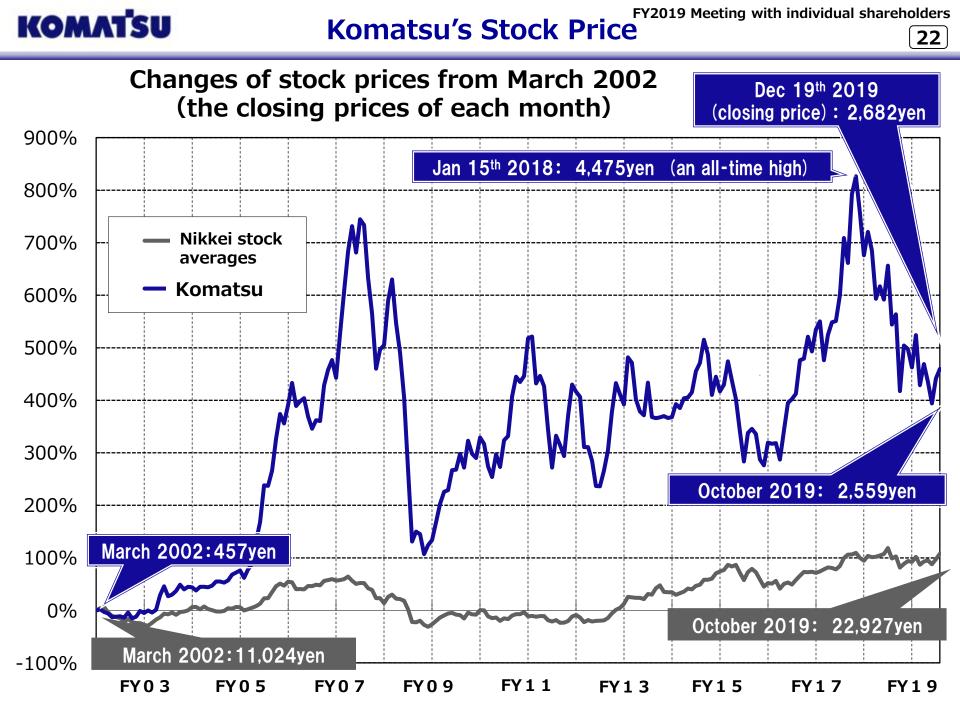


Cash Dividends

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Cash dividends: 110yen per share, The Consolidated payout ratio: 57.7% (projection for FY2019)





Thank You Gifts for Long-term Shareholders

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Presenting thank you gifts for our shareholders who have held our shares for a long time (This program began in July 2014.)



KOMAT

- One Komatsu-original miniature model (not sold in stores) per one applicable shareholder
- One model each year to make a series of models.

FH160-1 forklift truck models in FY2019

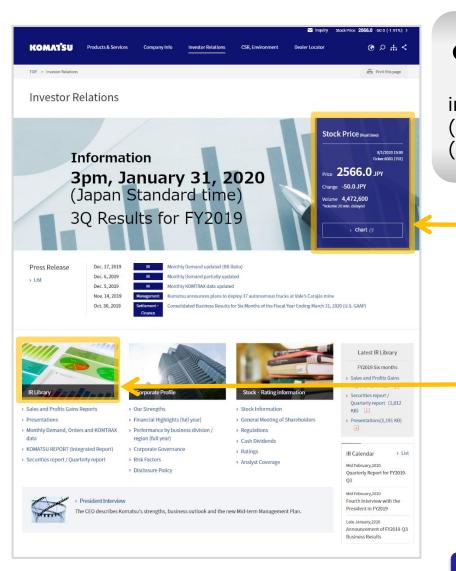
Scale: 1/87 Dimensions: 76mm (L) x 29mm (W) and 39mm (H) (With the container): 90mm (L) x 43mm (W) and 42mm (H) For age 13 years old and up

Applicable shareholders

As of the record date (March 31, every year), the shareholders who hold three share units (300 shares) or more and have held our stock for three years or longer.

Note: Only for the shareholders live in Japan. And the shareholders registered as those who have continued to hold Komatsu shares seven times or more in our shareholder registry on March 31 and September 30 every year under the same shareholder's number.

FY2019 Meeting with individual shareholders KOMATSU **Information Disclosure on Our Website**



Investor Relations: Top page

Committed to easy-to-understand disclosure of information by including President Interview (streaming) and business results disclosure meetings (streaming: voice only).

[Display of Komatsu stock price] For more information, you can click the Chart tab to see share graphs.

In IR Library, you can easily check on the latest sales and profit gains report, presentations, and business results disclosure meeting (incl. Q&A). [Quarterly renewals]

*Information changes as needed.

Please enjoy our IR contents. https://home.komatsu/en/ir/ 24



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Thank you.







Komatsu's Strengths, Issues and Efforts

December 2019 Hiroyuki Ogawa President and CEO Komatsu Ltd.



Topics

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1. Strengths

2. New mid-term management plan

3. Social contributions





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1. Strengths

KOMATSU's History: Founder's Principles

(4)

Mission of Meitaro Takeuchi, Founder, born in Kochi Prefecture



KOMATSU

Industry is the foundation to enrich the nation. Human resource development is the basics of the above.

- Established Komatsu Iron Works to develop mining machinery. (1917)
- ♦ Founded Komatsu Ltd. on May 13, 1921.

Founder's principles have been passed on to us in the form of DNAs, transforming into Komatsu's strengths.

Meitaro Takeuchi (1860-1928), Founder

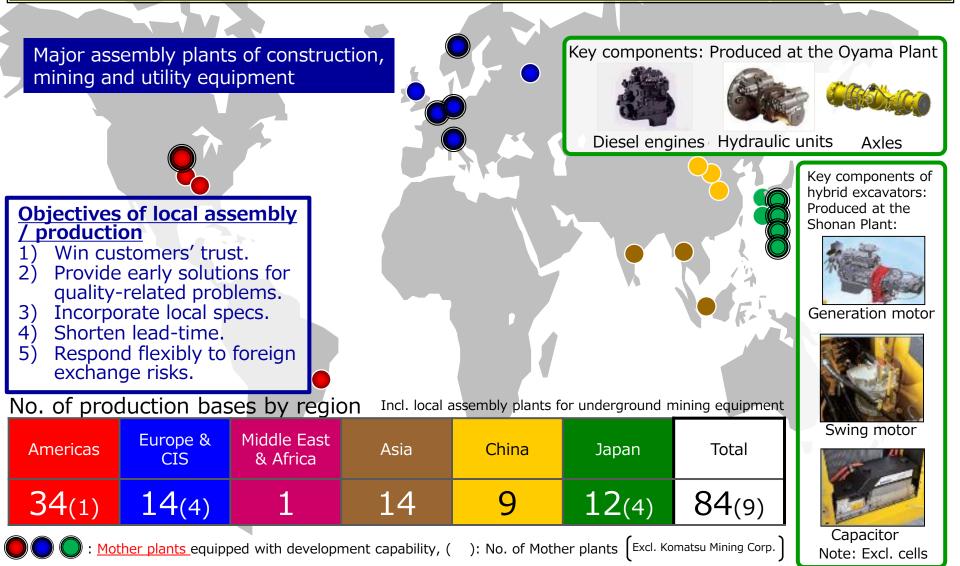
Develop technologies that meet and challenge world's standards.

Quality first
 Technology innovation
 Globalization
 Human resource development



KOMATSU Global Development and Production (As of March 31, 2019) 5

- Integrated development and production: Mother plants equipped with development and production capabilities.
- Development and production of key components in Japan and generation of technology innovation in Japan
- Assembly of finished machines in the regions with big market demand \rightarrow Overseas production ratio: 60%(FY2018)

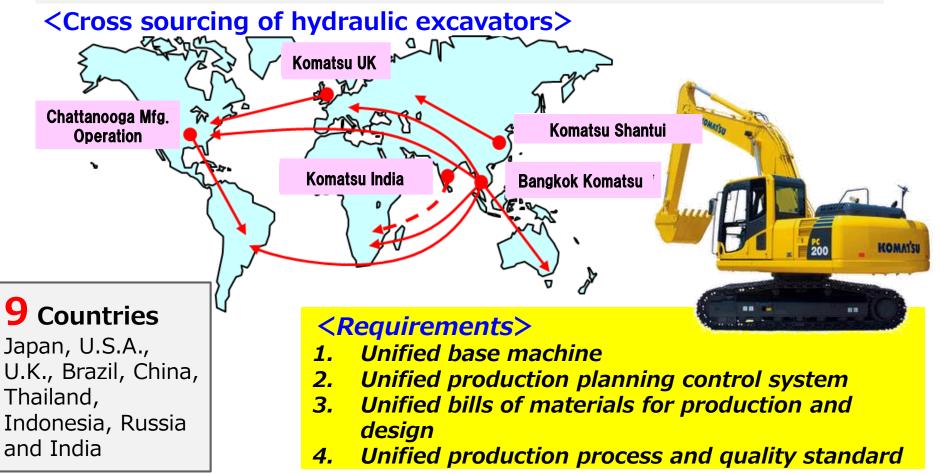


KOMATSU Global Production Operation : Cross-sourcing

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In tune with changes in market demand and foreign exchange rates, we produce products at optimal plants and export them.

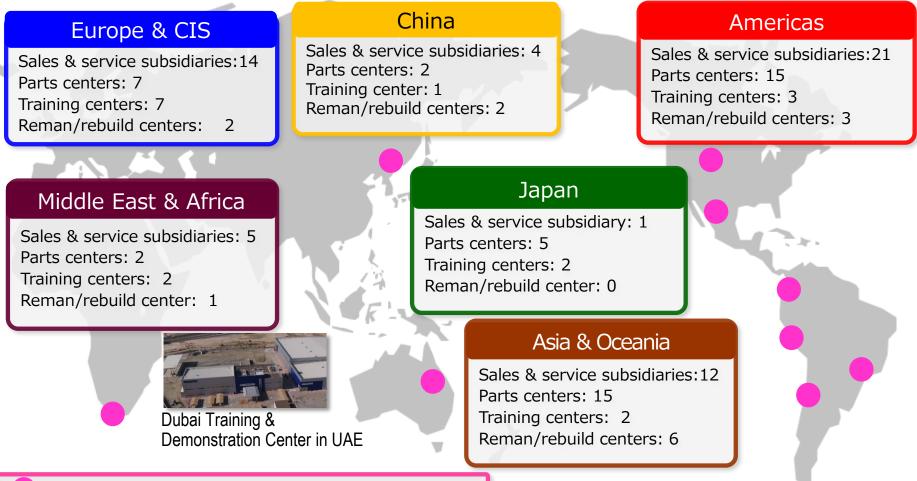
- <Benefits> 1. Respond to foreign exchange rates
 - 2. Respond flexibly to market demand
 - 3. Reduce production costs. 4. Effectively utilize production capability
 - 5. Minimize investment



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KOMATSU Sales & Service and Product Support (As of March 31, 2019)

- Global sales & service distributor networks → Covering 99% of global demand
- Direct investment in and management of distributors in the countries with strong demand for mining equipment
- Reinforcement of Reman/rebuild facilities and training centers for distributors' human resource development



Mining equipment distributors(Komatsu as major shareholder)

KOMATSU **Global Sales and Production Planning**

8)

Global HANSEI Operation Center: "Visualizing" production, sales and inventories worldwide. Parts HANSEI Operation Center: "Visualizing" parts operations worldwide. **Global HANSEI Operation Center (Established Global HANSEI Operation Center gathers our** at the Osaka Plant in April 2011) global production, sales and inventory data. Global HANSEI GLOBAL HANSEL OPERATION CENTER CIS - China Europe Operation *HANSEI: Production Center and sales N. America **Middle East** Latin America 🕶 Japan Predict global demand. Production, sales and Develop production and sales inventory data are Asisa plans. aggregated. Promote inventory control, etc. Africa Australia Parts HANSEI Operation Center (Established at the Oyama Plant in July 2015) PARTS HANSEI OPERATION CENTER [Roles of the Parts HANSEI Operation Csenter] "Visualize" parts operations worldwide. Solve problems by coordinating related



departments.

Promote optimal customer support with minimum inventories.







2. New mid-term management plan

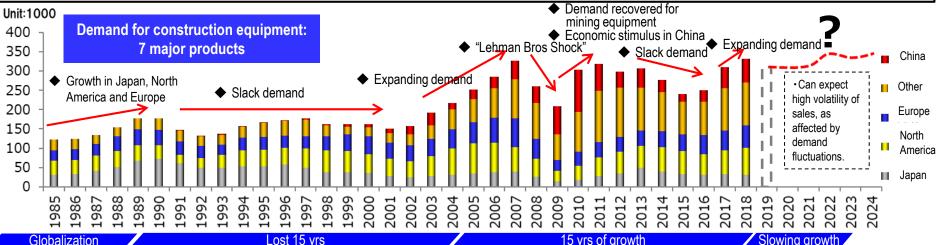
Long-range Review of Management: Demand, Sales and Strategies Over the Years

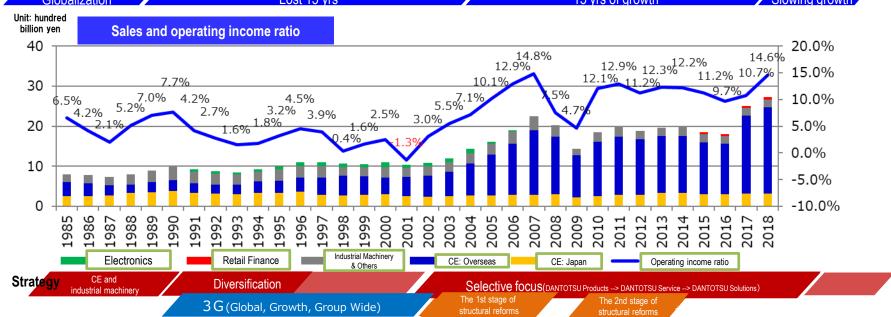


- Growth of demand for construction equipment slowed down in the 1990s. Demand in China and some other new emerging countries drove global demand in the 2000s, but we cannot expect for big growth in demand in the future.
- In the 1990s, Komatsu turned the course of business growth to diversification under the strategy of 3Gs (Global, Group-wide and Growth), but resulted in registering lowere earnings.

KOMATSU

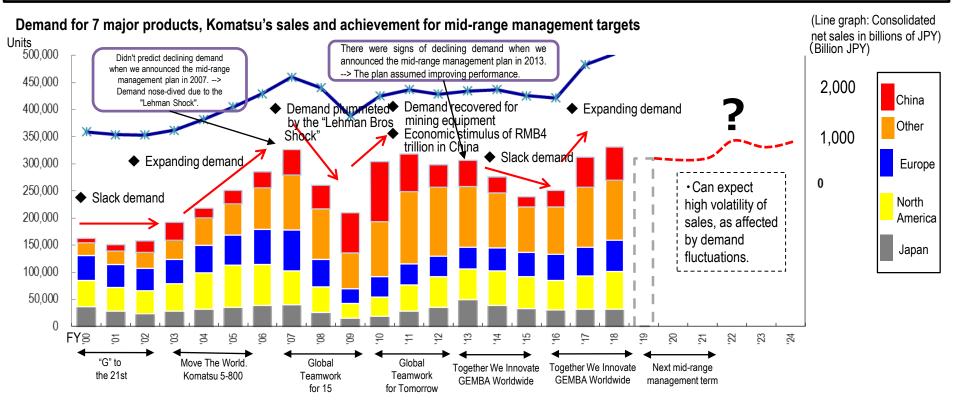
In the 2000s, as markets grew, Komatsu changed the strategy to selective focus and improved earnings. While maintaining its earnings power, Komatsu expanded sales through M&As.





FY2019 Meeting with individual shareholders **Construction and Mining Equipment segment:** KOMATSU Tasks Based on Predicted Demand in the Mid-Range Management Plan [11]

• The volatility of construction and mining equipment is high. \rightarrow We need	to continue strengthening our muscle to meet
demand fluctuations.	



- <Tasks Based on the External Environment in New Mid-range Management Plan>

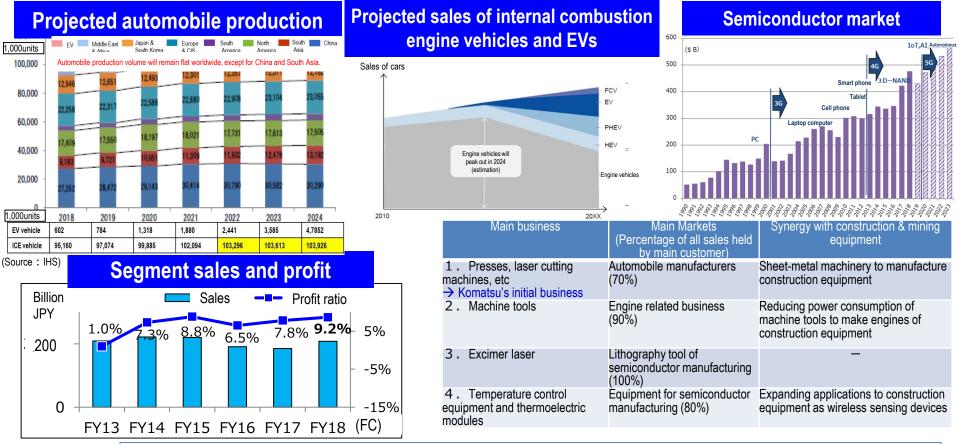
- We will implement growth strategies, including those for new businesses and domains.
 We need to continue strengthening our muscle to meet demand fluctuations.

 Reinforcement of the aftermarket business, 2) Establishment of the solutions business,
- 3) Continuous reinforcement of flexible manufacturing operations

3. Risks associated with declining demand for coal and geopolitics. 4. Concerns over intensifying competition with makers from China and other emerging countries.

KOMATSU Industrial Machinery Segment: Tasks Based on Market Environment in New Mid-term Management Plan 12

- •Automobile production volume will grow centering on China, and the percentage of EVs will also increase.
- The semiconductor market should continue to grow.
- This segment accounts for 7% of consolidated net sales. Segment profit ratio has remained around 7~9%.



- < Tasks Based on the External Environment in New Mid-range Management Plan >
- 1. To expand synergy effects with the construction equipment business. (components and platforms)
- 2. To make sheet-metal and forging machines as well as machine tools improve profitability and respond to structural changes of the industry and advancement of EVs.
- 3. To promote further business growth of Excimer lasers, semiconductor elements and temperature-control equipment for semiconductor manufacturing by capitalizing on respective core technologies.

FY2019 Meeting with individual shareholders



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Mid-Term Management Plan (FY2019 – FY2021)

DANTOTSU Value FORWARD Together for Sustainable Growth

April 26, 2019 Hiroyuki Ogawa President and CEO Komatsu Ltd.

FY2019 Meeting with individual shareholders

KOMATSU

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Mid-Term Management Plan (FY2019 – FY2021)

DANTOTSU Value FORWARD Together for Sustainable Growth

Linking every workplace through excellence

Our world is changing.

So are the challenges of our customers and society.

What can we do to help overcome these challenges while remaining sustainable?

Together, we can reach new, unrivaled heights of excellence in our products, services, and

solutions to enable a better world. We can link every workplace and generate value with our

global teams, customers, distributors, partners and communities.

We can make a difference.

We can do it by delivering DANTOTSU Value.

KOMATSU 1. External Environment and Our Tasks

The external environment is changing, as represented by multi-polarization of the world and growing concerns about climate change. To achieve sustainable growth, we need growth strategies that are not affected by changes of market demand.

Changes in the External Environment and of ESG Issues

[Politics & economy]

- Multipolarization of the world
- Emergence of protectionism
- Growth of emerging economies

[Environment & energy]

- Climate change
- Growing demand for energy, foods and water
- Decarbonization & renewable energy

[Technologies]

- Further spread of IoT, AI, and big data
- > The progress of electric and autonomous vehicles

[Society & values]

- > Acceleration of diversity in advanced countries
- > A decline of working-age population
- Achievement of a recycling-oriented society by accelerating the pace of sharing
- Growing pursuit and needs for safety and comfort

Expectations of achieving a sustainable society

Our Tasks in the Growth Strategies

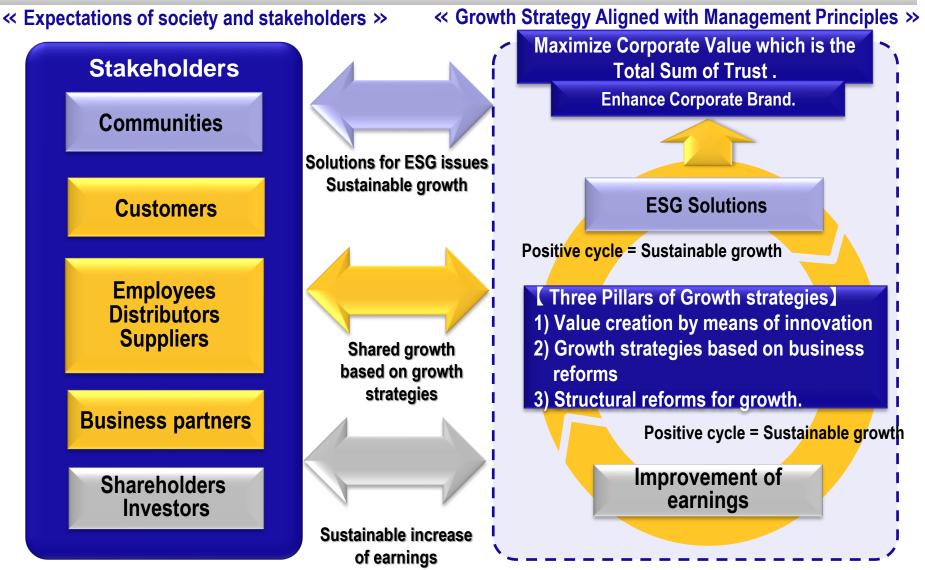
1. To solve ESG issues through the growth strategies of our core business.

2. To promote sustainable growth based on our profit structure which is free of changes in the external environment and market demand.

KOMATSU 2. Mid-term Management Plan: Concepts and Stance

16

We will strive to maximize our corporate value and achieve sustainable growth through a positive cycle of improving earnings and solving ESG issues. We will achieve this by working on our three strategic pillars: 1) value creation by means of innovation, 2) growth strategies based on business reforms, and 3) structural reforms for growth.

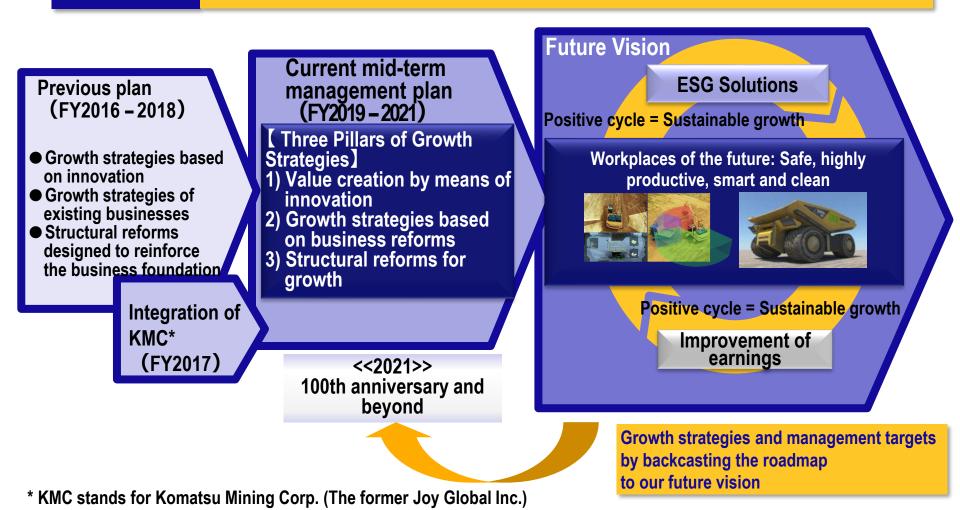


KOMATSU 3. Outline and Status of Mid-term Management Plan



To maximize corporate value (the total sum of trust), we will work for sustainable growth. In developing this mid-term management plan, we have defined growth strategies and management targets by backcasting the roadmap to our future vision.

Management
principleMake commitment to Quality and Reliability and maximize corporate value
(the total sum of trust from society and all stakeholders)



KOMATSU 4. Three Pillars of Growth Strategies to Achieve Sustainable Growth [18]

We will achieve sustainable growth in the face of changing external environment and challenges by focusing efforts on the following three pillars of growth strategies.

- Value creation by means of Optimization platform and solutions business strategies * SMARTCONSTRUCTION, Autonomous Haulage System (AHS), and platforms (LANDLOG and IntelliMine)
 - Automation, autonomous operation, electrification and remote controlling of construction, mining and utility equipment
 - Smart forestry and agriculture

Growth strategies based on KMC integration synergies and business reinforcement business reforms Value chain reforms and redefinition of the aftermarket business

innovation



- * Preventive maintenance by applying IoT and AI, and Lifecycle support under serial number-based management
- * Logistics reforms * Next-generation key components
- Next-generation KOMTRAX
- Stronger focus on aggregate & cement, forestry, agriculture and other segments
- Efforts for "DANTOTSU NO. 1 in Asia" and in the growing markets of India and Africa
- Reforms of the industrial machinery business (Expansion of synergy with the construction equipment business and growth by capitalizing on core technologies)

Structural reforms for growth Business reforms by means of ICT and IoT

- Structural reforms of development operation
 - * Model base development
 - * Open innovation
- Connected plants with Zero impact on environment and workers
- Global human resource development

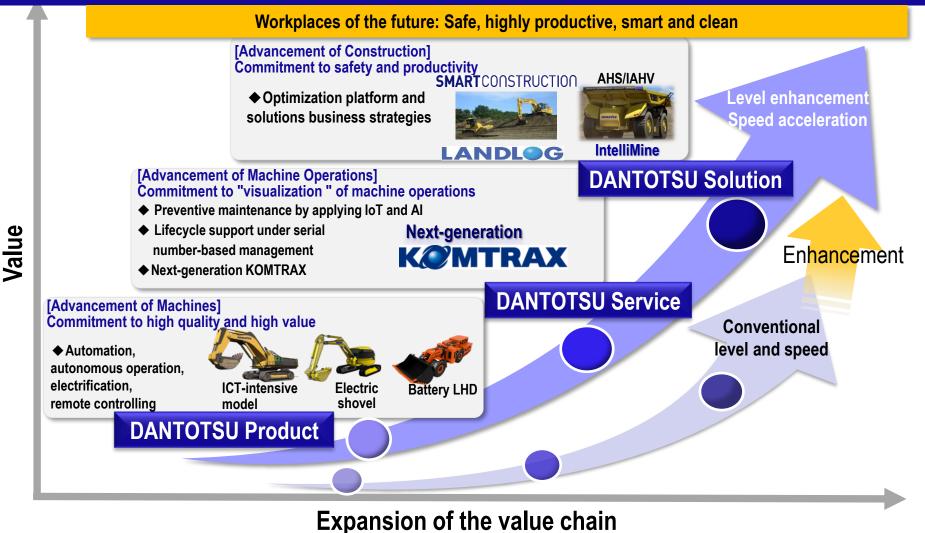


KOMATSU

5. DANTOTSU Value

We will accelerate the speed of advancing the level of DANTOTSU products, DANTOTSU services and DANTOTSU solutions, and create DANTOTSU Value (ESG solutions through the creation of customer value and improvement of earnings).

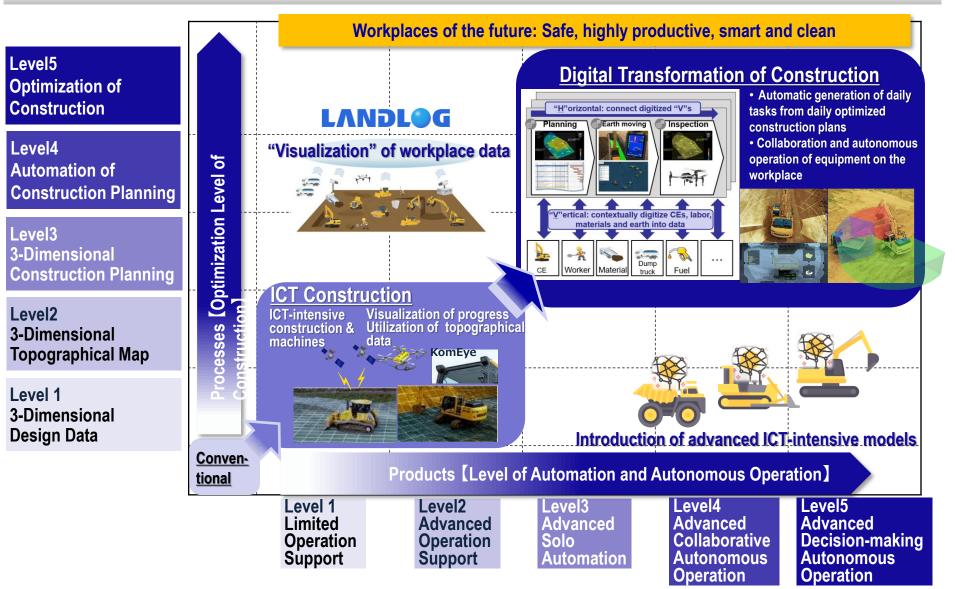
DANTOTSU Value (ESG solutions through the creation of customer value and improvement of earnings)



KOMATSU 6. Roadmap to Construction Workplaces of the Future

20)

We will achieve digital transformation of construction by advancing products (automation and autonomous operation) and processes (optimization) to help create safe, highly productive, smart and clean workplaces of the future.



KOMATSU 7. ESG Solutions through Core Business

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We will help solve ESG issues through our core business by offering high-quality, high-performance products, service and solutions ensuring safety and reduction of environmental impact in response to climate change.

CSR Themes	ESG Solutions through Core Business	Relationship with SDGs
Enhancing Quality of Life -Providing products required by society-	 Provide products, service and solutions contributing to sustainable development of infrastructure, natural resources and circular environmental protection (remanufacturing and forestry). Improve productivity, efficiency, safety and environmental impact (lower CO2 emissions and higher ratio of renewable energy use) through innovations, such as automation in the entire value chain. Make commitment to DANTOTSU value which will realize better Earth and future by means of technology and reliability (creation and maximization of customer value). 	Innovation and Infrastructure 9 MOUNTRY INVOLUTION OF AND INFRASTRUCTURE Climate action 13 climate Climate action 13 climate Climate action
Developing People	 Develop a diverse workforce with a high level of productivity and technical skills. Strengthen and develop diverse and global-scope talent to help achieve sustainable workplaces. Develop talent with cross-value chain capabilities. 	Decent work and economic growth 8 ECENTI WORK AND ECONOMIC GROWTH
Growing with Society	 Offer solutions for social issues through collaboration with stakeholders. Act as a responsible corporate citizen ensuring corporate governance, compliance and human rights. 	Sustainable Cities and Communities 11 SUSTAINABLE CITIES AND COMMUNITIES COMUNITIES COMUNITIES COMUNITIES COMUNITIES COMUNITIE

Further Disclosure of Information

Express Support for TCFD* (April 2019)

Integrated report (New Komatsu Report) (September 2019)

*Task Force on Climate-related Financial Disclosures

KOMATSU 8. Sustainable Growth by Focusing Investment in Three Pillars

We will strive for growth above the industry's average by making priority investment in growth areas, as we

22)

assess cost effectiveness and strategic value under the three pillars of growth strategies. Period of the previous plan Period of the mid-term management plan Sales • Value creation by means of Growth strategies based on /Demand innovation innovation Sustainable growth Growth strategies based on • Growth strategies of existing business reforms businesses Structural reforms for growth • Structural reforms designed to Growth above the industry's reinforce the business foundation average by focusing investment in growth areas Demand recovery for mining equipment and in emerging economies Assumed range of demand change We assumed demand recovery would start in We assume gradual growth in the mid to long ranges, FY2019 in the previous plan. (Actually it started in FY2017.) but the volatility will remain high in the short range.

FY2019

FY2018

FY2017

FY2016

FY2020

FY2021

FY2022~

KOMAT'SU 9. Management Targets and Profit Distribution

23)

In addition to striving for the industry's top-level growth, profitability, efficiency, and soundness, we have newly set up ESG indexes. Placing priority on investment for growth strategies, we will work to maintain stable dividends and keep 40% or higher for consolidated payout ratio.

	Index	Targets
Growth	Sales growth rate Growth rate above the industry's average	
Profitability	• Operating profit ratio • An Industry's top-level operating income ratio	
Efficiency	• ROE	ROE of 10% or higher
Financial position	Net D/E ratio	Industry's top-level financial position
Retail finance	• ROA	• ROA: 1.5-2.0%
business	Net D/E ratio	5.0 or under for net debt-to-equity ratio

【New】 ESG	 Reduction of environmental impact Evaluation by external organizations 	 Reduction of environmental impact CO₂ emissions: Decrease by 50% in 2030 from 2010. Renewal energy use : Increase to 50% of total energy use in 2030. Evaluation by external organizations: Selected for DJSI ^{*1} (World & Asia Pacific) and CDP^{*2} A-list (Climate Changes and Water Risk)
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Shareholder return	Dividend payout ratio	• Keep a fair balance between investment for growth and shareholder return (incl. stock buyback), while placing main priority on investment.
		 Set the goal of a consolidated payout ratio of 40% or higher.

Notes: 1) Dow Jones Sustainability Indices: SRI indices operated by S&P Dow Jones Indices of U.S.A. and RobecoSAM of Switzerland 2) International non-profit organization, protecting water resources and forests by advocating the reduction of greenhouse gas emissions by companies and governments

KOMATSU

Our Future Vision

24)

•We will draw an image of how we would like to look in the future and develop efforts of focus and KPIs for the image by backcasting.

Future construction equipment (Automated, autonomous, electric and remote-controlled)



Optimization platform and solutions business (Reduction of environmental impact and improved safety and productivity)



Promotion of smart forestry (Circular environmental protection)



ICT-used smart forestry



Future Plant (Connected plants with Zero impact on environment and workers)



FY2019 Meeting with individual shareholders



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3. Social contributions - Efforts for ESG -

KOMATSU Relationship between Growth Strategies and ESG Issues

• In our next mid-range management plan, we uphold the approach of promoting sustainable growth through a positive cycle of

26

improving earnings and solving ESG issues. Accordingly, we will find and define KPIs of ESG in the area where the two major efforts of improving earnings and solving ESG issues overlap. <Growth strategies to achieve We will work for sustainable growth Komatsu's management principle> through a positive cycle of improving earnings and solving ESG issues. Maximization of corporate value KPIs of ESG should be found in the Enhancement of corporate brand value area where improvement of earnings and solutions for ESG issues overlaps. [Solutions for ESG issues] **Solutions for CSR**, environmental efforts **ESG** issues of focus and KPIs Positive cycle = **KPIs of ESG** Sustainable growth [Three pillars of Growth strategies] 1)Value creation by means of innovation **KPI of ESG** 2) Growth strategies based on operation reforms 3) Structural reforms for growth. Positive cycle =

Sustainable growth

Improvement of earnings

[Improvement of earnings] Efforts of focus by all divisions and KPIs

KOMATSU Solutions for ESG Issues by Implementing Three Pillars of Our Growth Strategies: Efforts of Focus and KPI(1) 27

To measure the effectiveness of solving ESG issues by engaging in three pillars of growth strategies, we will define KPIs which integrate financial and nonfinancial activities and follow them up. Concerning KPIs to be listed in the integrated report (public disclosure), we will separately discuss their selection and how to express them.

CSR Themes	Key points of efforts of focus of Next Mid-term Management Plan		
	Reduction of CO ₂ emissions (in comparison to FY2010)		
	 Reduction of CO₂ emissions from product use (fuel-efficiency equipment, hybrid hydraulic excavator, rate of SMARTCONSTRUCTION use, enhancement of ICT-intensive construction, mine automation, and underground mining equipment) 	16% reduction (in comparison to FY2010)	
	 Reduction of CO₂ emissions from production (plants with zero impact on environment and workers) 	40% reduction (in comparison to FY2010)	
	Plants with zero impact on environment and workers		
	 Rate of renewable energy use (including purchase of renewable energy) 	15%	
	Work environment burden coefficient (particle matter density)	30% reduction (in comparison to FY2018)	
	Water consumption	40% reduction (in comparison to FY2010)	
	Value chain reforms and redefinition of the aftermarket business		
	Spare parts sales	11% increase	
Enhancing	Reman component lifespan (compared to new components)	16,000 workhours (80% of new components)	
•	Assurance of mine operation safety and productivity		
Quality of Life	 AHS units' population (promotion of mining platform business) 	380 (aggregate)	
Lite	DANTOTSU Product, DANTOTSU Service, and DANTOTSU Solution		
-Providing	ICT-intensive equipment introduced	1,590 units (per year)	
products	Sites adopting SMARTCONSTRUCTION	4,850 (per year)	
required by	 Automation, autonomous operation, electrification, and remote-controlling of equipment 		
society-	1. Automation of construction equipment	Test introduction of hydraulic excavators for automated loading	
	2. Automation, autonomous operation, and remote operation of mining equipment	Entry into mining bulldozer market	
	3. Automation of utility equipment	Development of technology for automated forklifts	
	4. Enhancement of mining equipment and hard rock mining businesses	Expansion of product series	
	Agricultural solutions and smart forestry		
	Creation of construction equipment demand in agricultural field	Japan: Expand lineup of agricultural loaders Indonesia: Increase number of users of agricultural techniques employing agricultural bulldozers	
	Smart forestry projects	50	
	IoT and ICT work reforms		
	Sales in KOM-MICS platform business (visualization of production equipment operation)	1,900 units (including for internal use)	

FY2019 Meeting with individual shareholders Solutions for ESG Issues by Implementing

KOMATSU Three Pillars of Our Growth Strategies: Efforts of Focus and KPI(2)

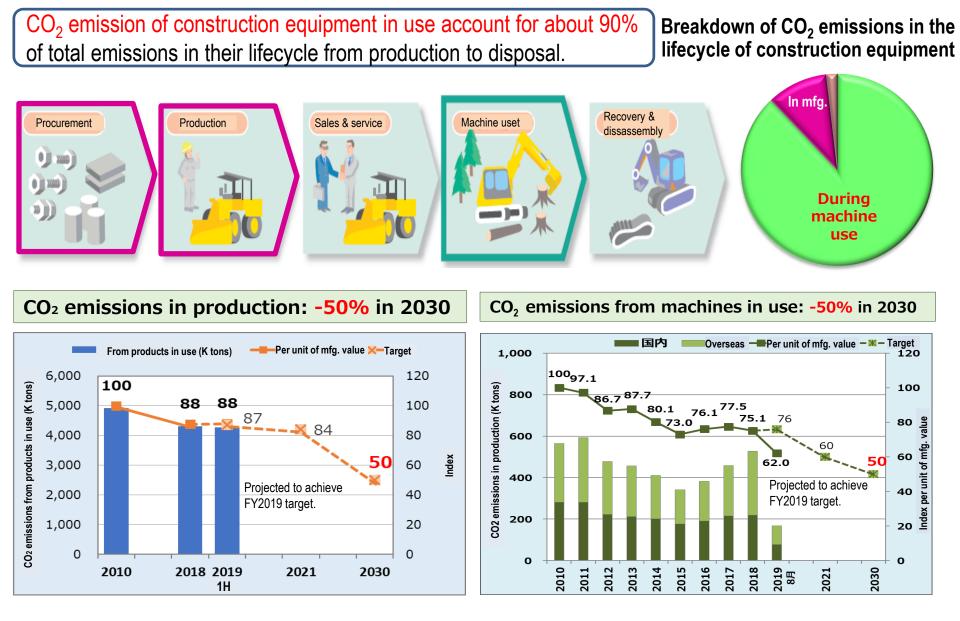
(28)

CSR Themes	Key points of efforts of focus of Next Mid-term Management Plan		
	Development of a diverse workforce with a high level of productivity and technical skills		
	Enhancing employee engagement	Improvement of global surveys and indexes	
	Work process reforms through expansion of diverse and flexible workstyles	Total workhours of less than 2,100; introduction of telework system (Japan)	
	 Promotion of KOMATSU Way (global dissemination of KOMATSU Way) 	Training hours and number of participants	
	Strengthening and development of diverse and global-scope talent to help achieve sustainable workplaces		
Develop-	Revision of role of Japan in global management	Shifting of human resources to projects and improvement activities; globalization of organizations on by-function basis	
ing People	 Foundations for global measures (systems, frameworks) 	Introduction	
People	 Empowerment of female employees ((1) non-consolidated ratio of female employees, (2) non-consolidated ratio of female managers, (3) consolidated ratio of female managers (Japan)) 	(1) 12.5%, (2) 10.0%, and (3) 5.0%	
	Rate of employment of people with disabilities (comply with requirements in Japan)	Above 2.3% (legally mandated rate)	
	• Support for regional human resource development for job creation (regional human resource development with Cummins Inc.)	Chile, Australia, South Africa, others	
	Development of talent with cross-value chain capabilities		
	 Cultivation of SMARTCONSTRUCTION consultants (capable of proposing solutions using ICT to improve productivity and safety throughout construction workplaces) 	430 (aggregate)	
	Resolutions to social issues through collaboration with stakeholders		
	Promotion of industry-government-academia collaboration as well as of collaboration with customers	Promotion of Brand Management and activities creating value for customers	
	• Shareholders and individual investors (shareholder meetings, shareholder factory tours, individual investor meetings)	Number of meetings held	
Growing with Society	Institutional investors (ESG meetings)	Number of meetings held	
	Communities (business site fairs)	Number of fairs held	
	Employees (meetings)	Number of meetings held	
	Action as a responsible corporate citizen addressing corporate governance, compliance, and human rights		
	 Occupational health and safety, support for establishing environmental and safety systems at suppliers, response to Japan's Corporate Governance Code (corporate governance reports), evaluations of effectiveness of Board of Directors, internal control, and internal audits 	Ongoing improvements made in reflection of relevant laws and regulations and social expectations	

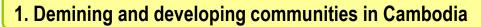
Efforts to Reduce CO₂ Emissions

KOMATSU

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KOMATSU Social Contributions: Community Development by Using Demining Machines



Opening ceremony for the 9th elementary school held in July





Ms. Urano, Director, with female members

Pupils studying at the new school

2. Disposal of unexploded bombs in Laos

This elementary school built on UXB disposed land after 3 years of work

3. CSR project for agriculture started in Cambodia

Planning to deploy **3 construction equipment**, incl. a agricultural bulldozer, in January 2020.







30)

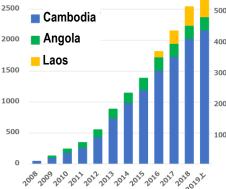


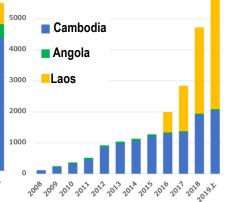


For rice cultivation Cleared area (ha)

3000

For farming For irritation canals Disposed pieces (pieces)





We have built a total of 10 elementary schools.

Cambodia (2008 – 1H, FY2019)

- Demined: 2,166ha/2,064 pieces
- Roads (new + repaired): 73km
- Schools built: 9

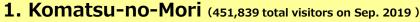
Laos (2016 – 1H, FY2019)

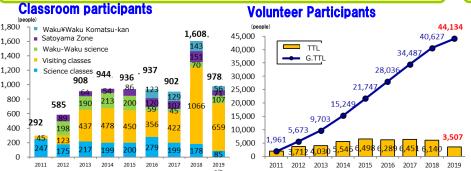
- UXB disposed: 328ha/3,670 pieces
 - School built: 1

KOMATSU Komatsu-no-Mori, Flower Association of Japan and Women's Judo

Social Contributions:







In front of the 930E dump truck, a signboard with a monitor and a roo were installed at the test drive climb!



You can now see Screen for explanation

in the video that the super-large dump truck is actually working.

We go to each factory and event to go to the classroom!

May Awazu Plant fair 200 people Jul Monozukuri Stadium 71 people

Jul Kanazawa Plant fair 85 people Sep Komatsu NTC Fair 169 people

3. Women's Judo



2. Flower Association of Japan

Activities to increase intimacy with Komatsu employees

[First half results]

- 1) Gardening Course in HQ(Jun)
- 2) Advice on making flower beds in Ibaraki(Jul)
- 3) Gardening Course in Tochigi(Jul)
- Cooperation in the creation of flower beds in Koriyama(Jul) 4)
- 5) Gardening classes in Koriyama plant fair(Sep)

[Second half plan]

- 1) 1st Sakuramori Training Course in Ishikawa(Oct)
- 2nd Sakuramori Training Course(Feb) 2)
- 3) We support flower bed making and gardening courses at factories. *Please

tell us!

Ibaraki Factory is selected for the national flower town development competition!

The Japanese Flower Association's nded 'Kamishiro-an' attracted attention from the mass media and attracted a lot of



Nadeshiko team and BCC flower



National Theatre near Chidorigafuchi



Thank you.



Since you are building a road for humans, build one for animals as well.

The grand prix in the 68th Nikkei Advertising Award Sponsored by Nikkei Inc.